

**April 2010**

**WEB SITE ALERT**

**EMAIL OR TELEPHONE SCAM ALERT**

**We have become aware that there are fraudulent emails or telephone calls circulating that indicate access to your account has been “temporarily prevented, blocked or a PIN needs to be changed,” and that you need to click on an attachment, link or call a specific telephone number.**

**Our Bank will never send or call you with this type of message. Do not click on or respond to any attachments or links related to this type of email or telephone call. If you receive an email or telephone call of this nature or have responded to an email or telephone call of this type, please call Glens Falls National Bank at 518-793-4121 during regular business hours; and review your account transactions frequently online.**

**As a reminder, you will never be asked by our Bank to provide any personal or unique identifying information through a link or an attachment in an email, text or phone call. Should you receive anything of this nature, please contact our nearest office or call our Bank at 518-793-4121 during normal banking hours.**